



**Top Secret**  
Maternity

.....  
fashion with a built in nursing bra  
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**RETURN AUTHORITY**

Name: \_\_\_\_\_ Date of order:     /     /

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Style name: \_\_\_\_\_ Colour: \_\_\_\_\_ Size: \_\_\_\_\_

Reason for return: \_\_\_\_\_

Do you require and exchange item? Yes     No

Style name: \_\_\_\_\_ Colour: \_\_\_\_\_ Size: \_\_\_\_\_

Please print a copy of this return authority and return it with your item(s) to:  
Top Secret Maternity  
20 Armstrong Road, Heathmont VIC 3135

Need help with your exchange or refund? Please call 03 9738 0851 or email [info@topsecretmaternity.com.au](mailto:info@topsecretmaternity.com.au)

**TERMS & CONDITIONS**

**Money Back Guarantee**

We stand by our quality and design 100% and we are so confident that you will not find more comfortable, supportive, discreet and easy to use breastfeeding clothing that we offer a money back guarantee on all our products.

**Exchange/Refunds**

If you are not completely happy with your purchase please feel free to return it within 30 days and we will exchange it for something more suitable\*. We will also refund certain items\* if we can't talk you into something else!!

We do appreciate a phone call or email to notify us that you are intending on returning an item for either exchange or refund. Please include all packaging, labels and invoice number with your returns, along with any comments or questions. Please ensure the garment is unworn, unwashed and in original condition. Items that have been damaged by you or that show signs of wear will not be accepted.

\*Please Note: We DO NOT offer refunds on items sold below the recommended retail price, including sale items. Exchanges will be considered so please call or email [sales@topsecretmaternity.com.au](mailto:sales@topsecretmaternity.com.au) to discuss.

Postage costs to return an item you wish to exchange will be at your expense. Please select a shipping method for your return that provides a proof of delivery. Top Secret Maternity is not responsible for lost returned shipments.

Although we do not charge postage and handling on initial full priced purchases, to cover these costs we do withhold \$10 for each garment returned for a refund.

Any exchanges will attract a \$10 per garment postage and handling charge or you can send us a stamped, self addressed envelope with your return. Please select a shipping method for your return that provides a proof of delivery.

Top Secret Maternity uses a third party to deliver garments and is not notified of individual delivery. If you do not receive your parcel within the specified period, it is YOUR RESPONSIBILITY to notify Top Secret Maternity so that we can trace the parcel on your behalf.

Top Secret Maternity reserves the right to offer an "on-line credit" in lieu of a cash or credit card refund on returned items.

**Faulty garments**

As much as we do to provide you with the best quality breastfeeding clothes we can, from time to time there may be a garment that slips through our quality control. If the item you receive is not what you ordered or is defective, we will gladly exchange it or refund your money in full including shipping charges, within a period of 30 days from the date of purchase.

Should a fault appear after a garment has been worn, it would be appreciated if you could launder it prior to returning to us. If for some reason the style of garment returned is not available, and we are unable to repair it, you will be offered a similar garment at the same or reduced price, or you may choose a refund of the full amount plus postage.

If the garment has been worn and the fault is something simple like stitching on a hem, we will repair the garment and return it to you within 7 days.

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**IT'S FASHION WITH FUNKTION**  
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20 Armstrong Road, Heathmont VIC 3135  
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